

Houston Primary Care, Inc.
1719 Russell Parkway, Bldg 700
Warner Robins, GA 31088

PATIENT FINANCIAL POLICY

Thank you for choosing us as your health care provider. We are committed to building a successful physician-patient relationship with you. Please understand that payment for services are a part of that relationship. The following is a statement of our Financial Policy, which we require you to read and sign prior to treatment.

PATIENT INFORMATION:

A fully completed, current patient registration will be on file in the patients chart. Patient registration will be updated yearly and will include where the patient can be reached by phone. A signature by the responsible party is required. If there is a change of residence or phone numbers it is the responsibility of the patient to notify us of the change.

INSURANCE CLAIMS:

PRIMARY INSURANCE: Houston Primary Care will file claims with the patients' insurance upon the patients submission of proof of coverage (i.e. insurance care, identification number and group number) Patient is also required to bring their insurance care to every visit. Upon receipt of the insurance card Houston Primary Care will submit the health insurance claim form.

SECONDARY INSURANCE: Claims will be filed with secondary insurance if adequate information is received at the time of service. However, if payment is not received in our office within 45 days after filing the balance will be transferred to the patient and due upon receipt.

While filing of insurance claims is a courtesy that we extend to our patients, all charges are your responsibility for all services rendered.

PATIENT FINANCIAL RESPONSIBILITY:

If insurance is not to be filed by **Houston Primary Care, Inc** is not a participating provider, full payment is due at the time of services rendered.

CO-PAYMENTS AND NON COVERED SERVICES ARE DUE AT TIME OF SERVICE.

Deductibles and Co-Insurance will be collected after we receive payment from your insurance company.

We Accept checks, money orders, cash and credit cards excluding AMEX. There will be a \$25.00 charge for all returned checks.

Houston Primary Care

PATIENT IS RESPONSIBLE FOR ALL FEES, COVERAGE IS NOT A GUARANTEE OF PAYMENT. IF CLAIM SUBMITTED BY OUR OFFICE IS DENIED, BALANCE WILL BE TRANSFERRED TO PATIENT. PATIENT WILL BE RESPONSIBEL FOR OBTAINING REIMBURSMENT FROM INSURANCE COMPANY UNLESS PRIOR ARRANGEMENTS HAVE BEEN MADE.

ASSIGNMENT & RELEASE I hereby authorize my physician to furnish my insurance company (ies) or their representatives information concerning my illness or treatments. I hereby assign the payment of my insurance benefits to my physician for medical services rendered and understand that I am responsible for any amounts not covered by insurance.

ACCOUNTS PAST DUE:

Visa/MasterCard/Discover payments are accepted by phone.

In the event an account is turned over to collection, the person financially responsible for the account will be responsible for all collection costs. A patient may remit in full all outstanding charges after the account has been placed with collections but the collection charge will also be due even if presented at office. Houston Primary Care is charged collection fees once the account has been processed through collections and is still responsible to repay fees collected in office.

MEDICAL RECORDS:

If you require a copy of your records there is a charge for this. The charge varies depending on how many pages are needed to be copied. There is no charge for records to be sent to another facility but please notify us as soon as possible. Legally we have 30 days after we receive written authorization from the patient.

NO SHOW/CANCELLATION CHARGE:

In order to be respectful of the medical needs of the community, please be courteous and call our office promptly if you are unable to attend an appointment. We require at least 24 hours notice, so that your appointment time can be reallocated to someone else. *Late cancellations will be considered as a "no show".*

A "no show" is someone who misses an appointment without canceling it at least 24 hours in advance or who fails to keep a scheduled appointment. In the event a 24 hour notice is not given, a fee of \$25.00 will be charged for missed office visits at the discretion of your physician.

I have reviewed and understand **Houston Primary Care** Financial Policy.

SIGNATURE OF PATIENT/RESPONSIBLE PARTY

DATE

PATIENT NAME

DATE OF BIRTH

WITNESS

DATE

Houston Primary Care Medical History

Allergies to Medications, X-ray Dyes, or Other Substances No Yes
(If yes, please list names of medicine and type of reaction):

Past Medical History and Review of Systems

(Please circle if you have had problems with or are presently complaining of any of the following):

- | | | | |
|-------------------------------|--------------------------|----------------------------------|-----------------------|
| 1. High Blood Pressure | 13. Bronchitis | 25. Change in bowel habits | 37. Arthritis |
| 2. Diabetes | 14. Pneumonia | 26. Unexplained weight gain/loss | 38. Low back problems |
| 3. Cancer | 15. Persistent Cough | 27. Hemorrhoids | 39. Skin diseases |
| 4. Heart disease | 16. T.B. | 28. Gall bladder disease | 40. Blood disorders |
| 5. Chest pain/Chest tightness | 17. Hay fever | 29. Colitis | 41. Venereal disease |
| 6. Shortness of breath | 18. Abdominal discomfort | 30. Hepatitis or jaundice | 42. Anxiety |
| 7. Swollen Ankles | 19. Indigestion | 31. Thyroid Disease | 43. Depression |
| 8. Palpitations | 20. Nausea | 32. Head or Neck radiation | 44. Anemia |
| 9. Lightheadedness | 21. Vomiting | 33. Headache | 45. Alcohol Abuse |
| 10. Frequent Urination | 22. Constipation | 34. Kidney disease | 46. Drug Abuse |
| 11. Rheumatic Fever | 23. Diarrhea | 35. Kidney Stones | 47. Gout |
| 12. Asthma | 24. Blood in stool | 36. Difficulty urinating | 49. _____ |

Gynecologic and Obstetric History

Age at onset of periods: _____ Frequency: _____ Pregnancies: _____
 Abortions: _____ Births: _____ Miscarriage: _____

- | | | |
|---------------------------------|-----------------------------|---|
| Prolonged or abnormal bleeding: | <input type="checkbox"/> No | <input type="checkbox"/> Yes (Please Describe): _____ |
| Leakage of urine: | <input type="checkbox"/> No | <input type="checkbox"/> Yes (Please Describe): _____ |
| Pelvic Pain: | <input type="checkbox"/> No | <input type="checkbox"/> Yes (Please Describe): _____ |
| Abnormal discharge: | <input type="checkbox"/> No | <input type="checkbox"/> Yes (Please Describe): _____ |
| History of abnormal Pap smear | <input type="checkbox"/> No | <input type="checkbox"/> Yes (Please Describe): _____ |

Medications (Prescriptions, Over-the-Counter, Vitamins, Herbs, etc.)

Drug Name	Date	Drug Name	Date
_____	_____	_____	_____
_____	_____	_____	_____

Pharmacy Name **Phone Number** **Location**

_____ _____ _____